



ERIC GARCETTI  
MAYOR

**Public Order Under City of Los Angeles Emergency Authority**

**Issue Date: April 7, 2020 (Revised May 7, 2020)**

**Subject: Worker Protection Order**

On March 19, 2020, I issued a Safer At Home Order for the City of Los Angeles to help reduce the spread of COVID-19 in our City. The City's workers continue to provide essential services during this emergency, and some of these critical workers face an outsized risk of exposure. It is imperative that medical workers and first responders continue to follow the advice of health officials and wear hospital grade masks, such as surgical masks or N95 respirators. Our other essential workers who come into frequent contact with others must also be protected from infection. There is a worldwide shortage of medical grade masks, and health officials are increasingly urging non-medical workers to wear non-medical grade cloth face coverings to help curb the spread of COVID-19, by preventing the transmission of respiratory droplets that contain the virus.

Accordingly, today, I am ordering further protections for our non-medical essential workers, requiring them to wear non-medical grade face coverings while performing their work.

Accordingly, by virtue of authority vested in me as Mayor of the City of Los Angeles pursuant to the provisions of the Los Angeles Administrative Code, Chapter 3, Section 8.29 to promulgate, issue, and enforce rules, regulations, orders, and directives, I hereby declare the following order to be necessary for the protection of life and property and I hereby order, effective 12:01: a.m. on April 10, 2020, until the end of the local emergency period, that:

1. All workers who work at businesses or perform services that are exempt under Paragraph 5(vii) of the City of Los Angeles Safer At Home Emergency Order, in the following subsections:

- b. Grocery stores, water retailers, farm and produce stands, supermarkets, convenience stores, warehouse stores, food banks, certified farmers markets and other establishments engaged in the retail sale of canned food, dry goods, fresh fruits and vegetables, pet food and medication supply (but not grooming or training), fresh or frozen meats, fish, and poultry, any other household consumer products (such as construction supplies, cleaning and personal care products);
- d. Organizations and businesses that provide food, social services and other necessities of life for economically disadvantaged or otherwise needy individuals (including gang prevention and intervention, domestic violence, and homeless services agencies);
- h. Hardware and building supply stores, day labor centers, and nurseries.
- i. Plumbers, electricians, exterminators, custodial/janitorial workers, handyman services, funeral home workers and morticians, moving services, HVAC installers, carpenters, day laborers, landscapers, gardeners, property managers and leasing agents, private security personnel;
- l. Laundromats, dry cleaners, and laundry service providers;
- m. Restaurants and retail food facilities that prepare and offer food to customers, but only via delivery service, to be picked up, or drive-thru;
- p. Individuals and businesses that ship or deliver groceries, food, beverages or goods directly to residences or businesses;
- q. Taxis, ride sharing services, car rental companies, and other private transportation services;
- v. Hotels, motels and shared rental units; and
- y. Bookstores, florists, clothing and shoe stores, sporting goods stores, toy stores, and music stores

must wear face coverings over their noses and mouths while performing their work. At this time, the face coverings are not medical-grade masks or N95 respirators, but rather, fabric coverings, such as scarves and bandanas. All essential, non-medical workers required to wear these face coverings must frequently (at least once a day) wash any reusable face coverings, for the health and safety of themselves and others. Single-use face coverings must be properly discarded into trash receptacles.

2. Employers of all workers who work at businesses or perform services described in Paragraph 1 of this Order must permit their employees to wash their hands or use hand sanitizer at least every 30 minutes. All such employers must provide, at their expense, non-medical grade face coverings for their employees. All such employers must ensure that their employees have access to clean, sanitary

restrooms, stocked with all necessary cleansing products; or sanitizing agents required to observe hand sanitation protocols recommended by the Los Angeles County Department of Public Health, provided at the employer's expense. All such employers must implement social distancing measures for customers, visitors, and employees that provides a six-foot buffer, to the extent possible, between individuals.

Businesses in Paragraph 1(p) and 1 (q), including but not limited to Amazon, Caviar, Doordash, GrubHub, Instacart, Lyft, PostMates, Shipt, and Uber, must provide drivers non-medical grade face coverings and hand sanitizing agents, and do so at the expense of the business. If any of these businesses determine that directly providing all drivers with these items is infeasible, they may, in addition to or in lieu of direct delivery, either allow for drivers to pick up the items at a centralized location(s) (which shall be open for pickups some evening and weekend hours) and/or may reimburse a driver the reasonable cost of the items.

3. All customers and visitors of businesses and organizations described in Paragraph 1 of this Order must wear face coverings over their noses and mouths to provide additional protection for employees and customers. At this time, the face coverings need not be medical-grade masks or N95 respirators, but can be fabric coverings, such as scarves and bandana coverings.
4. An owner or operator of a business or organization described as "essential" in Paragraph 5(vii) of the City of Los Angeles Safer At Home Emergency Order may refuse admission or service to any individual who fails to wear face coverings.
5. Visitors of trails, trailheads and golf courses, along with golf course employees, must wear face coverings over their noses and mouths.

Additionally, I encourage all retail businesses in Paragraph 1 to install plexiglass to separate cashiers and customers at all points of sale. And I encourage all people to wear face coverings over their noses and mouths when they are outside their homes to obtain essential services and goods. These are recommendations and not requirements.

Any business owner or operator described in Paragraph 1 of this Order may sell face coverings and emergency supplies. All sellers of emergency supplies referenced in this Order shall abide by all price gouging laws. Violations of such laws can be reported here: <https://www.lacityattorney.org/covid19>.

Public Notice of Social Distancing Protocols. The owner, manager, or operator of any business engaged in Essential Activities under Paragraph 1, shall prepare and post by no later than 11:59 p.m. on April 15, 2020, a Social Distancing Protocol for each of their facilities within the City of Los Angeles. The Social Distancing Protocol must be (i) substantially in the form attached to this Order as Appendix A; (ii) posted at or near the entrance to the facility so that it is easily viewable by the public and employees; and (iii) provided to each employee performing work at the facility. All such businesses shall implement the Social Distancing Protocol and provide evidence of its implementation to any authority enforcing this Order upon demand.

The City of Los Angeles has adopted the County of Los Angeles Department of Public Health Social Distancing Protocol, available for download at <http://coronavirus.lacity.org/socialdistancingprotocol>

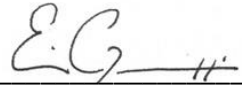
Social Distancing Protocols must observe the following safety guidelines:

- a) limit the number of people who may enter into the facility at any one time to ensure that people in the facility can easily maintain, at all times, a minimum six (6) foot distance from others;
- b) designate where lines may form at a facility, marking six (6) foot increments at a minimum, establishing where individuals should stand to maintain adequate social distancing;
- c) provide hand sanitizer, soap and water, or effective disinfectant at or near the entrance of the facility and in other appropriate areas for use by the public and employees;
- d) post a sign in a conspicuous place at all public entries that instructs members of the public to not enter if they are experiencing symptoms of respiratory illness, including fever or cough, and to maintain social distancing from one another;
- e) regularly disinfect high-touch surfaces, including, without limitation all payment portals, pens, and styluses after each use. Businesses engaged in essential activities and essential infrastructure are encouraged to offer touch-less payment mechanisms, if feasible;
- f) provide employees and contracted workers whose duties require close contact (within 6 feet for 10 minutes or more) with other employees and/or the public with cloth face coverings;

g) require that members of the public who enter the facility wear a face covering during their time in the facility; and

h) adhere to communicable disease control recommendations provided by the Los Angeles County Department of Public Health, including guidance for cleaning and disinfecting the site. See guidance posted at [www.publichealth.lacounty.gov/media/Coronavirus/](http://www.publichealth.lacounty.gov/media/Coronavirus/).

Failure to comply with this Order shall constitute a misdemeanor subject to fines and imprisonment. I hereby urge the Los Angeles Police Department and the City Attorney to enforce this Order via Sections 8.77 and 8.78 of the Los Angeles Administrative Code.



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Eric Garcetti, MAYOR

Dated: May 7, 2020 at Los Angeles, California

Time: 9:00pm

Filed with the City Clerk

Date: \_\_\_\_\_

Time: \_\_\_\_\_

By: \_\_\_\_\_